

Consumer Assistance Notice

Statewide Consumer Call Center

1-888-419-3456

Agency for Health Care Administration
Bureau of Managed Care, Building 1, Room 339
2727 Mahan Drive
Tallahassee, FL 32308
M – F 8:00 AM – 5:00 PM (EST)

Department of Financial Services

(Formally Department of Insurance)

1-800-342-2762

Division of Consumer Services
200 E. Gaines Street
Tallahassee, FL 32399-0322

Subscriber Assistance Panel

(Not Claims Issues)

1-888-419-3456

Agency for Health Care Administration
Bureau of Managed Care, Building 1, Room 339
2727 Mahan Drive
Tallahassee, FL 32308

Provider Claims Disputes – Florida Appeals Process

1-800-356-8151

Maximus
50 Square Drive, Suite 210
Victor, NY 14564-1099